# Submitting Feedback & Getting Help

Find a short guide, report a product problem, or contact support. Owner feedback is available in the deployed application.

## Find help or send feedback

1. Owners: open Help & Feedback near Settings. Under Help Guides, select Open help guides to open yardline.xyz/resources in a new tab.
2. To send product feedback, select Submit Feedback. Choose Enhancement for an improvement or Defect / Bug for a problem.
3. Enter Comments (required, up to 4,000 characters), then select Submit. Explain what you were trying to do, what happened, and what you expected. Leave out passwords, access links, and private customer details.
4. Wait for Feedback submitted. On an error, your comments and selected type stay in the open form so you can retry. Copy the text before navigating away or reloading.
5. Crew members: use Crew Mode guide for help, Report an issue for a visit problem, or contact the office. General Submit Feedback is owner-only.




Confirmation after a successful owner submission in production.

What to expect: Feedback is saved in Yardline, but it is not a support ticket or an email request. For help requiring a reply, email support@yardline.xyz. No feedback history is shown in the app.